# How Amtrak is Leveraging Technology to Drive Optimization

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Interloc Solutions



## Interloc Solutions – Introduction

- 100% dedicated to IBM Maximo OEM, Reseller, Implementation
- IBM Premier Partner Gold Technical Accreditation across North America (US & Canada)
  - IBM certified employees with hundreds of combined years of Maximo expertise
- Long-term experience with large Transportation industry Maximo implementations
- Mobile Informer mobility platform dedicated to Maximo
- Internationally hosted and managed services
- Community involvement
  - European Rail Summit
  - Maximo Rail Industry Summit (Las Vegas NV, USA)
  - o CanMUG, GOMaximo, MUWG, FMMUG, etc.
  - Tivoli User Community



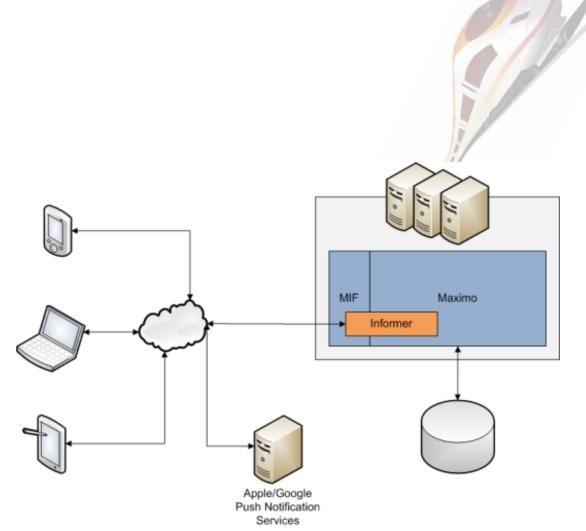
#### 2014 Finalist Beacon Award

Best Solution for MidSized Business – Oil & Gas Solution developed for Calgary Market



## Mobile Informer Is...

- A mobility platform built entirely within Maximo, specifically for Maximo
- Extends Maximo to mobile platforms
- Provides for rapid development and deployment of native Informer/Maximo applications
- Exposes all of Maximo through MBO's including industry specific solutions
- Transparent Connected/Disconnect application usage
- Tight integration with Maximo provides significant performance benefits





## Evolution of Mobile Informer

Purpose-built apps

 Native mobile apps that match user process exactly Out-of-the-box, turn-key apps

- InformerWM
- Informer311
- InformerBC

Laser-focused industry apps

• Informer139

Growing mobile app library

- Industry focused
- InformerIM

Legacy Present Future



## Amtrak – Current State

- Amtrak implemented Maximo in 2005
- Mobility solutions were critical then and are even more so now
- Engineering inspections are mandated and are regulated by Amtrak and the FRA
- 7 inspections applications are used by different groups
- Technical platform: Antenna (based on .Net)
  - Complex integration with Maximo
  - Highly functional, but difficult to maintain
  - Requires high-performing and expensive devices
  - Data management can be problematic



# Mobile Informer is Better Maximo Mobility



- Built entirely within Maximo, specifically for Maximo
- Extends Maximo to IOS/Android/Windows
- Rapid development and deployment through out-of-the-box or purpose-built apps
- Data, User and Device Management within Maximo
- Exposes all of Maximo through MBO's
- Transparent online/offline application usage
- Tight integration with Maximo provides significant performance benefits



## Amtrak – Future State

- Replace all existing mobile inspections applications with the Interloc Mobile Informer
- Critical improvements and benefits:
  - Simplified, intuitive user experience
    - Reinforce and refresh adoption rates and data quality levels
    - More readily drive and fulfill the Amtrak process
    - Push complexity to the mobile solution, but transparently to the user
    - Reduce complexity in the core Maximo system, allowing more areas to be addressed
  - Much faster application development and deployment (months to weeks)
  - Amtrak will be able to take over support and application development
  - Pure Maximo functionality:
    - Data exchanged using the MIF
    - Mobile solution supported by the Maximo System Administrators





# Summary

- All FRA and Amtrak mandated and regulatory inspections for Engineering will be done via Informer
- Development ongoing
  - Application by application, at a speed that can be supported by the users
  - Prioritized by adoption rates and the ability to redefine and simplify the requirements
- Supported by Amtrak IT
  - Development
  - Support
  - Growth
  - Deployment



# Current Mobile Informer Family



#### **InformerWM**

Turn-key OOB Work Management App



### Informer311

Turn-key OOB Self Service Requestor App



iBC

#### **InformerBC**

Turn-key OOB Bin Counting App



#### **InformerPB**

Flagship Purpose-Built Apps for mobility your way



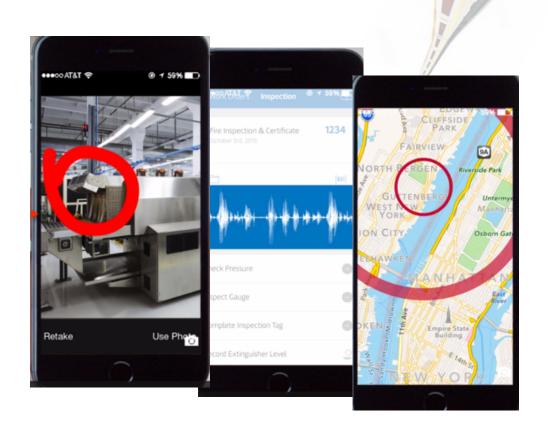
#### Informer139

Turn-key OOB Part 139 Airport Inspections Solution



# Mobile Informer Application Functions

- Redlining
- Near Field Communications (NFC)
- Fingerprint Detection
- Optical Character Recognition (OCR)
- Multi-Modal Authentication
  - o PIV
  - CAC





## Interloc Mobile Informer Clients















































# Thank you...







